

experience

The professionals at Vertex Computing Solutions have 13 years of networking experience and 16 years of experience building and repairing Windows-based computer systems. We're skilled at analyzing and troubleshooting hardware and software, and working with Microsoft networks.

Do you need help selecting and installing a scanner, digital camera or other new hardware? Are your computers or software not functioning the way you expect? Do you want to upgrade your PC? Our experience and attention to detail provide the solutions you need.



Vertex
computing
solutions

Jeff Young
Computer & Network Specialist
269.998.9225
jyoung@vertex-computing.com
www.vertex-computing.com



**Vertex
Computing
Solutions**

Your
computer
support
resource

H O M E U S E R

At Vertex Computing Solutions, our goal is to help your computer operate smoothly and efficiently by increasing system stability, safety and security; and by minimizing risks such as viruses and data loss. We do this by working with you in your home, providing immediate, hands-on service.

We'll always give you a prompt response; experienced, friendly service; and unbiased advice and information—guaranteed.

our services

Vertex helps you understand and make the best use of technology by offering the following services:

hardware

- Time for a faster computer? Running out of disk space? Need a faster video card so you can play the latest games? Vertex can work with you to select new hardware and configure it to your needs. We'll also transfer your existing data to your new system.

software

- Vertex can install and configure new software programs and operating systems that will allow you to get the most from your computer.

networking

- We can install and configure a network so you can share your Internet connection and printer with other computers in your home, or simply have fun playing games with your friends and family.

maintenance

- We will perform the critical regular maintenance and updates necessary to keep your systems ready and working properly when you need them.

internet

- Vertex can assist you in choosing the right Internet service provider so you can email your friends, shop online, visit your favorite websites or even share family photos on the Web. We can also help make Internet use safer by installing anti-virus, anti-spyware, firewall and parental control software. If you have cable or DSL Internet access, we can educate you on the additional risks and install the required hardware to help keep your computer safe and secure.

pricing

Vertex Computing Solutions offers home users two price plans: Hourly and Annual.

hourly plan

Our home user hourly rate is \$75. The advantage of hourly billing is that you pay only for the services you need, when you need them.

annual plan

Our Annual Plan is \$20 per computer, per month. An annual contract (12 months) is required.

The Annual Plan includes:

- An inventory of computer systems hardware and software.
- Quarterly on-site visits to perform regular maintenance.
- One hour of telephone consultation per month.

Additional service hours are billed at the Annual Plan rate of \$60 an hour. The monthly fee is due at the beginning of each month. Vertex will provide you with an invoice each month, for your convenience.

Advantages of the Annual Plan include:

- A lower hourly rate for additional service.
- Regularly scheduled routine maintenance.
- Increased computer system performance.
- Priority attention to your service needs.

Whether you need to solve a home networking problem, gain the peace of mind of a continual maintenance plan, or you simply want to get the most from your computer investment, Vertex Computing Solutions is your computer support resource.