

# experience

The professionals at Vertex Computing Solutions have 13 years of networking experience and 16 years of experience building and repairing Windows-based computer systems. We're skilled at analyzing and troubleshooting hardware and software, and working with Microsoft networks.

Do you need help selecting and installing new computers or network systems? Are your computers or software not functioning the way you expect? Do you want to upgrade your computer systems? Our experience and attention to detail provide the solutions you need.



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# Vertex Computing Solutions

Your  
computer  
support  
resource

S M A L L B U S I N E S S

At Vertex Computing Solutions, our goal is to help your computer and network systems operate smoothly and efficiently by increasing stability, safety and security; and by minimizing risks such as viruses and data loss. We do this by working with you on site, providing immediate, hands-on service.

We'll always give you a prompt response; experienced, friendly service; and unbiased advice and information—guaranteed.

## our services

Vertex helps you use technology to support your business by offering the following services:

### hardware

- Analyze, recommend, install and configure new computer systems and peripherals to provide your employees the cost-effective and efficient tools they need to be the most productive.

### software

- Install and configure new software and operating systems to automate and streamline your business processes.

### networking

- Design, install and support small computer networks.
- Help your business save money by sharing valuable resources such as printers, network storage and Internet connections between your computers.

### maintenance

- Perform the critical regular maintenance and updates necessary to keep your systems ready and functioning properly when you need them.

### internet

- Help you choose an Internet service or website hosting provider and configure your computers for Internet access.
- Set up a website that can allow you to enhance communication and attract customers.
- We can also help make Internet use safer by installing anti-virus, anti-spyware and firewall software. If you have cable or DSL Internet access, we can educate you on the additional risks and install the required hardware to help keep your computers safe and secure.

## pricing

Vertex offers businesses two price plans: Hourly and Annual.

### hourly plan

Our hourly rate for business services is \$75. The advantage of the Hourly Plan is that you pay only for the services you need, when you need them.

### annual plan

Our annual plan is \$20 per computer, per month. An annual contract (12 months) is required.

The Annual Plan includes:

- An inventory of computer systems hardware and software.
- Quarterly on-site visits to perform regular maintenance.
- An annual efficiency and productivity audit of your computer systems.
- One hour of telephone consultation per month.

Additional service hours are billed at the Annual Plan rate of \$60 an hour. The monthly fee is due at the beginning of each month. Vertex will provide you with an invoice each month, for your convenience.

Advantages of the Annual Plan include:

- A lower hourly rate for additional service.
- Regularly scheduled routine maintenance.
- Increased computer system performance.
- Priority attention to your service needs.

Whether you need to solve a networking problem, gain the peace of mind of a continual maintenance plan, or you simply want to get the most from your computer investment, Vertex Computing Solutions is your computer support resource.